

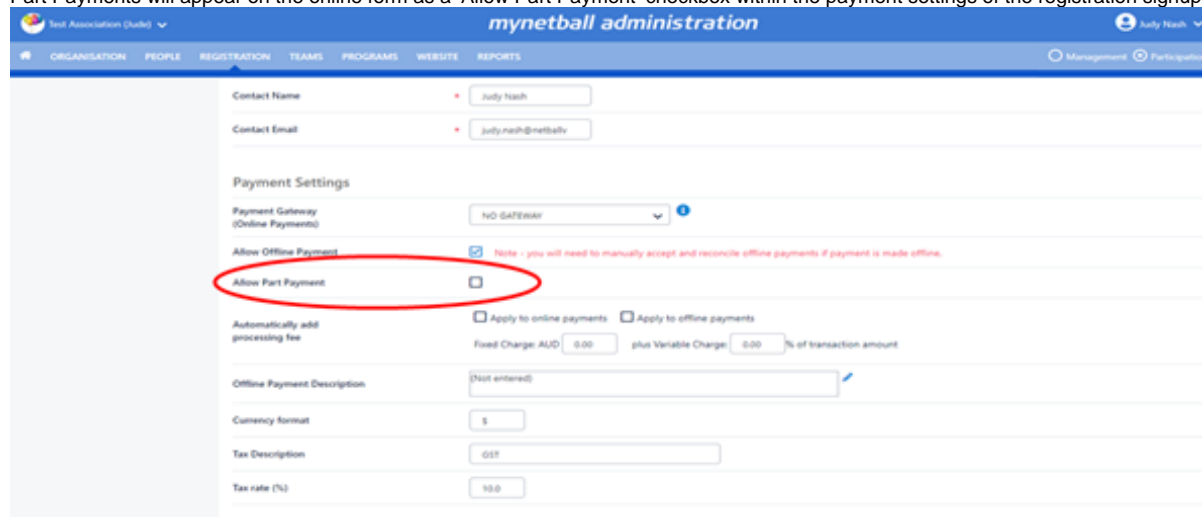
# Quick Guide - Part Payments

Part payments is an optional feature for Associations, Leagues and/or Clubs to choose to activate when setting up their sign-up form.

It can be applied to any From Type but will only apply to Registration Types/Products, not saleable items.

## General Setup

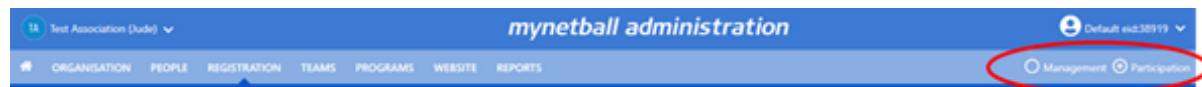
Part Payments will appear on the online form as a 'Allow Part Payment' checkbox within the payment settings of the registration signup form.



The screenshot shows the 'mynetball administration' interface. The top navigation bar includes 'ORGANISATION', 'PEOPLE', 'REGISTRATION', 'TEAMS', 'PROGRAMS', 'WEBSITE', and 'REPORTS'. The 'REGISTRATION' tab is active. The 'Payment Settings' section is visible, with the following fields and options:

- Contact Name: Judy Nash
- Contact Email: judy.nash@mnetballv
- Payment Gateway (Online Payments): NO Gateway
- Allow Offline Payment: ☒ (Note: you will need to manually accept and reconcile offline payments if payment is made offline.)
- Allow Part Payment: ☐ (highlighted with a red circle)
- Automatically add processing fee: ☐ Apply to online payments, ☐ Apply to offline payments
- Fixed Charge: AUD 0.00, plus Variable Charge: 0.00 % of transaction amount
- Offline Payment Description: (Not entered)
- Currency format: \$
- Tax Description: GST
- Tax rate (%): 10.0

Associations & Leagues can manage their products under Management or Participation.



The screenshot shows the top navigation bar of the 'mynetball administration' interface. The 'Management' and 'Participation' tabs are highlighted with a red circle.

Organisation administrators will be able to access the 'Scheduled Payments Report' to view processed part payments and upcoming part payments. This report can be accessed in the same way whether you are an association or club. The report can be found by navigating to the Reports menu > Scheduled Payments Reports (under Registration).

**mynetball administration**

Test Association (Jude) | judy Nash

ORGANISATION | PEOPLE | REGISTRATION | TEAMS | PROGRAMS | WEBSITE | **REPORTS** | Management | Participation

### Reports

**Competitions**

- Matches Played
- Periods Played
- Registered Players not in a Team
- Squad Lists
- Team Contact Report
- Team Members Report

**Registration**

- Daily Transaction Report
- Financial Status Report
- Participant Payment Summary
- Payment Adjustment Report
- Payment Gateway Report
- Payment Settlement Report
- Registration Accounts
- Registration Detail Report
- Registration Product Report
- Scheduled Payments Report**
- Transaction Report

**People**

- Duplicates Report
- Message Audit
- Player Movement Report
- SMS Message History

**Teams**

- Matches Played
- Periods Played
- Registered Players not in a Team
- Squad List Report
- Team Contact Report
- Team Members Report
- Team Nomination Grading Report
- Upcoming Matches/Scorecards

This will bring you to the Scheduled Payments Report where you can view any processed part payments and see any upcoming part payments.

**mynetball administration**

Netball Australia

ORGANISATION | PEOPLE | REGISTRATION | **COMPETITIONS** | PROGRAMS | WEBSITE | REPORTS

### Scheduled Payments Report

Payment Gateway: --All Gateways-- | Process Status: ☒ Successful ☐ Failed

Date Range: From [ ] To [ ] | Child Org: --All--

**GENERATE REPORT**

STATUS	ID	LOG ID	ENTITY NAME	PARTICIPANT NAME	INV ID	PROCESS DATE	AMOUNT	MESSAGE	DETAIL	PAYMENT STATUS
	17508		Aberfeldie Netball Club	Martin, Dustin	1459593	04/10/2018	\$32.34		<a href="#">Detail</a>	<a href="#">VIEW</a>
	17509		Aberfeldie Netball Club	Martin, Dustin	1459594	04/10/2018	\$32.33		<a href="#">Detail</a>	<a href="#">VIEW</a>
	17502	961578	Aberfeldie Netball Club	Payme, Party	1459567	27/09/2018	\$32.34		<a href="#">Detail</a>	<a href="#">VIEW</a>
	17503		Aberfeldie Netball Club	Payme, Party	1459568	27/09/2018	\$32.33		<a href="#">Detail</a>	<a href="#">MANUAL</a>
	17504	961579	Aberfeldie Netball Club	Payme, Party	1459569	27/09/2018	\$32.33		<a href="#">Detail</a>	<a href="#">VIEW</a>
	17496	961574	Aberfeldie Netball Club	One, Reg	1459554	26/09/2018	\$32.34		<a href="#">Detail</a>	<a href="#">VIEW</a>
	17497	961575	Aberfeldie Netball Club	One, Reg	1459555	26/09/2018	\$32.33		<a href="#">Detail</a>	<a href="#">VIEW</a>
	17498	961576	Aberfeldie Netball Club	One, Reg	1459556	26/09/2018	\$32.33		<a href="#">Detail</a>	<a href="#">VIEW</a>
							<b>\$258.67</b>			

## Cancel Upcoming Payments

Organisations can cancel upcoming instalments, which will remove the payment from the payment processing queue.

This can be done by clicking on view in the 'Payment Status' column of the upcoming instalment.

myNetball administration

ORGANISATION

PEOPLE

REGISTRATION

COMPETITIONS

PROGRAMS

WEBSITE

REPORTS

Search Menus

Registration Dashboard

Manual Registration

Registration Types

Product Management

Signup Form Management

Disclaimers

Gateway and Payments

Voucher Management

Reports

Daily Transaction Report

Financial Status Report

Gateway Account Dashboard

Gateway Account Manager

Participant Payment Summary

Payment Adjustment Report

Scheduled Payments Report

Payment Gateway: --All Gateways--

Process Status: ☒ Successful ☐ Failed

Date Range: From To

Child On: --All--

GENERATE REPORT

STATUS	ID	LOG ID	ENTITY NAME	PARTICIPANT NAME	INV ID	PROCESS DATE	AMOUNT	MESSAGE	DETAIL	PAYMENT STATUS
	17508		Aberfeldie Netball Club	Martin, Dustin	1459593	04/10/2018	\$32.34		Detail	<div>VIEW</div>
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	17497	961575	Aberfeldie Netball Club	One, Reg	1459555	26/09/2018	\$32.33		Detail	<div>VIEW</div>
	17498	961576	Aberfeldie Netball Club	One, Reg	1459556	26/09/2018	\$32.33		Detail	<div>VIEW</div>
							\$258.67			

This will bring up the Transaction Details window where you can select either 'Cancelled' or 'Paid' depending on the scenario.

## Transaction Details

Payment Status

UNPAID

PAID

CANCELLED

SAVE

CANCEL

Payment Amount:

Offline Cheque

\$20.00

Transaction History

Invoice ID	Date	Payment Status	Amount	Cancellation Options	Payment Method	Comment
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1. Paid: The administrator will need to select the method of payment and the amount paid to create a paid transaction record will be created.
2. Cancelled: The administrator will need to select a reason for cancelling the payment (i.e. player de-registered, remaining fees settled etc). The administrator should include a comment which will be included on the cancelled transaction record.

## Transaction Details

**Payment Status**  
☐ UNPAID  
☐ PAID  
☒ CANCELLED

Approved de-registration ▼

Approved on 15/10/2018 by Paddy Cassidy

Reason for changing status.

This payment will be removed from the scheduled processing queue, please check to ensure if other scheduled payments for this person need to be cancelled.

SAVE

CANCEL

**Transaction History**

Invoice ID	Date	Payment Status	Amount	Cancellation Options	Payment Method	Comment
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**Note** that cancelling an upcoming payment does not automatically add the cancelled amount to the next payment

If a payment is made offline (i.e. cash), then the corresponding upcoming payment in the schedule should be marked as paid, not cancelled.

If there are two scheduled payments remaining for a member, and the member wants to de-register, then the administrator must manually cancel the two remaining payments using the 'Scheduled Payments Report'.

## How Participants See Part Payments when Completing Online Registration(s)

When the automated part payments feature is utilised by an organisation, the player has the option of making their payment in one, two, three or four instalments.

**Note** - the number of 'instalments' available will depend on the total cost of the item.

i.e. In the example below, the Netball WA Membership is \$73 (which will be the cost of the first instalment). That leaves a balance of \$27 to be paid later. With a minimum instalment amount of \$20, it will only allow 2 instalments to be paid.

## Details of Purchase

2018 Test Association Senior Membership	\$100.00
Welcome to Test Association	
Valid from: Jan 1, 2018 to Dec 31, 2018	
<b>Total</b>	<b>\$100.00</b>

\* Prices quoted in AUD and include GST of 10%.

## Payment Schedule

Please Select ▾

Single Payment

Two (2) Payments

Three (3) Payments

Four (4) Payments

We accept VISA and MASTERCARD

**Name on Card \***

The first instalment will be made immediately, and any future instalments will continue in the following calendar month.

The minimum amount of the first payment will be the cost of the Netball WA membership. This may be higher depending on the total cost of the product the participant is purchasing.

This will populate once the number of instalments is selected.

## Payment Schedule

Two (2) Payments ▾

	Due	Amount
Payment 1	Now	\$73.00
Payment 2	15 Nov 2018	\$27.00

There would be more instalment options based on the total amount charged.

The player must authorise the storing of their credit card details for it to be processed as per the payment schedule detailed on the registration form. By doing so, the player has authorised the future payments to be taken at the agreed due dates from the supplied credit card.

## Pay Online

We accept VISA and MASTERCARD

**Name on Card \***

Test card

**Card Number \***

**CVC/CVV \***

4200 0000 0000 0000

321

**Expires \***

01 ▾

2018 ▾

☐ Save as my new credit card details. This is a recurring payment authority and where you have authorised us to collect such fees using a recurring payment, that you have read and understood and agree to be bound by our [Recurring Payment Terms and Conditions](#).

**Pay Now**

## Payments Outside the Schedule

Players can elect to process future payments earlier than they are due by using the 'Pay Now' function in the MyNetball Participant Portal. This will process the payment and remove it from the payment processing queue.

The screenshot shows the MyNetball Participant Portal interface. At the top, there is a navigation bar with the Netball logo, the mynetball logo, and user information: Cassidy, Paddy and Netball Australia. Below the navigation bar is a menu with options: Home, My Details, Affiliations, Activity, Club, Learning, and Log out. The main section is titled 'My Payments' and has two tabs: 'Outstanding Payments' (selected) and 'My Purchases'. The 'Outstanding Payments' tab displays a table of payments.

Invoice No	Invoice Date	Description	Entity	Due Date	Amount	Pay Now	Email	Eye	User
1526517	Oct 9, 2018	2018 NetSetGO (Payment 2)	Rochelle's Test Club	Nov 15, 2018	\$250.00	Pay Now			
1526518	Oct 9, 2018	2018 NetSetGO (Payment 3)	Rochelle's Test Club	Dec 15, 2018	\$250.00	Pay Now			
1526519	Oct 9, 2018	2018 NetSetGO (Payment 4)	Rochelle's Test Club	Jan 15, 2019	\$250.00	Pay Now			
1526514	Oct 9, 2018	2018 NetSetGO (Payment 2)	Aberfeldie Netball Club	Nov 15, 2018	\$20.00	Pay Now			
1526515	Oct 9, 2018	2018 NetSetGO (Payment 3)	Aberfeldie Netball Club	Dec 15, 2018	\$20.00	Pay Now			
1526512	Oct 9, 2018	2018 NetSetGO	Caulfield & District Netball Association		\$120.00	Pay Now			

At the bottom of the page, there is a footer with the text 'Powered by InteractSport' and a 'Contact Support' link.

When selecting the 'Pay Now' button an invoice will popup which will prompt the player to enter their payment details for this payment instalment only.

## invoice

### Details of Purchase

Name: Paddy Cassidy

Invoice Number: 1526517

Wednesday - GO - Competition - Activity Dates: 17-Jan to 17-Feb  
Start Time: 09:00AM 2018 NetSetGO (Payment 2) \$250.00

**Total** **\$250.00**

\* Prices quoted in AUD and include of 10%.

### Pay Online

We accept VISA and MASTERCARD

Name on Card \*

PinPayments (test mode)

Card Number \*

CVC/CVV \*

4200 0000 0000 0000

Expires \*

01

2018

Pay Now

Cancel

## Frequently Asked Questions

**What happens if there is a saleable item included in the registration product?**

The payment schedule will be based on the total amount including the saleable item/s and split accordingly.



### Details of Purchase

Junior	\$150.00
Tiger Tops	\$80.00
<b>Total</b>	<b>\$230.00</b>

\* Prices quoted in AUD and include GST of 10%.

### Payment Schedule

Four (4) Payments

	Due	Amount
Payment 1	Now	\$57.50
Payment 2	15 Nov 2018	\$57.50
Payment 3	15 Dec 2018	\$57.50
Payment 4	15 Jan 2019	\$57.50

#### What happens if offline payment option is selected?

The player cannot select the pay offline option if they have opted to use the part payment feature. All part payments will be deducted automatically from the supplied credit card.

#### How are the fees distributed through the primary disbursement gateway?

All payment processing fees and any liabilities owed to associations and State Member Organisation are calculated and paid on the first instalment. This is why the first payment amount is usually larger than the instalments that follow.

#### What is the minimum instalment amount?

The minimum instalment is \$20. If an instalment amount is less than \$20, then the part payment feature cannot be used by the player.

#### How is the payment schedule determined?

Payment schedule is determined by Netball Australia. All instalments following the initial payment will be due the following calendar month.

It is currently set to the 15th of each month. The first payment will always be at the time of the registration and the second will be in the following calendar month.

#### Can I make an early payment using a different credit card?

Yes, using the 'Pay Now' feature, a player can choose to pay using a different credit card. Any future automated payments will be charged to the original credit card where the authority was given.

#### How do I update my credit card details for future instalments?

Players can use the 'Payment Settings' feature under the 'Activity' menu on the Participant Portal to update or remove their credit card details at any time.

#### What happens if my credit card is lost/stolen and needs to be cancelled?

As above, players can use the 'Payment Settings' feature under the 'Activity' menu on the Participant Portal to update their credit card details to their new card.

#### What happens if my credit card has insufficient funds and the payment is rejected?

The payment instalment remains outstanding and visible in the scheduled payments report. In this case, the administrator should contact the player and either:

- collect payment manually and mark the payment as paid
- instruct the player to update their credit card details in the participant portal and use the 'Pay Now' feature.

**Note** that there is currently no notification to administrators that a payment has been rejected but has been included in the future enhancements list.